

CONTRACTING OR USING OUTSOURCED PROCESSING PROCEDURE

Related Board of Trustees Policy: N/A

Approval: August 2012

Revision:

NC Statewide Technology Standard(s): 50401

Purpose: Ensure outsourced processing achieves acceptable service levels.

Third party companies contracted to store Craven Community College digital information must demonstrate compliance with industry quality standards.

Outsourcing agreements shall include a contract that, at a minimum, meets North Carolina state information technology security requirements.

Outsourcing agreements include:

- The vendor's ability to provide an acceptable level of processing and information security during contingencies or disasters.
- The vendor's ability to provide processing in the event of failure(s).
- All vendors should be reviewed and approved by the Director of Technology Services prior to any final agreement.

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