

WebAdvisor Frequently Asked Questions

What is WebAdvisor?

WebAdvisor is a web interface that allows students to access registration information from Craven CC's database. It contains up-to-date information on schedules and classes. Students can use WebAdvisor to register for courses online, view Financial Aid information and assist with Student Planning through the Self-Service Portal.

What is my User ID?

On May 13, 2019 all users will use their [Panther ID](#) to log into WebAdvisor. For more information view the [Username Change Announcement](#). To find your Panther ID, select "What's my User ID?" in the bottom left corner of the WebAdvisor menu.



How do I reset my password?

Select "Reset My Password" link at the bottom of the main page of WebAdvisor. For additional assistance, contact the [Student Help Desk](#).



Why don't I have a Panther ID?

Only students who have been accepted into a program with Craven Community College will be given a Panther ID.

Where can I find help with WebAdvisor?

For assistance with WebAdvisor, you can contact your Advisor or use the [Student Help Desk](#).

When can I register for my college classes?

This depends on your student status. Currently enrolled students will have an opportunity to register before new students. Specific dates will be posted to the [Academic Calendar](#) on our website.

I received a message when I tried to register that the pre-requisites had not been met; what does that mean?

You have tried to register for a class that requires a pre-requisite. If you have completed the pre-requisite at another college, please have an official transcript mailed as soon as possible so that you can register for the course. If you have not completed the pre-requisite for the course, you will not be allowed to register for this course. If this message is an error, contact your advisor by calling (252)638-7200.

I received a message when I tried to register that the co-requisites have not been met; what does that mean?

You have tried to register for a course that requires a co-requisite. There is another course that must be taken at the same time as the one you are trying to register for. Please register for both of the courses at the same time.

How do I know if financial aid will cover my class?

WebAdvisor does not replace the relationship that students should have with their advisor. It is very important to communicate with your advisor to ensure you are taking the correct classes. The Financial Aid Office is available at (252)638-7216 to answer any specific questions.