

Frequently Asked Questions

1. What is WebAdvisor?

- a. WebAdvisor is a web interface that allows students to access registration information from CCC's database. It contains up-to-date information on schedules and classes. Students can use WebAdvisor to register for courses online.

2. What is my User ID?

- a. To find your User Id, simply click "What's my User ID?" in the bottom left corner of the WebAdvisor menu.



3. How do I reset my password?

- a. Click the "Reset My Password" link at the bottom of the main page of WebAdvisor. Contact the help desk for additional questions or problems at 252-638-7274.



4. Why don't I have a User ID?

- a. Only students who have been accepted into a program with Craven Community College will be given a User ID.

5. Where can I find help with WebAdvisor?

- a. For assistance with WebAdvisor, you can contact your Advisor or the Academic Skills Center at 252-638-7274.

6. When can I register for my college classes?

- a. This depends on your student status. Currently enrolled students will have an opportunity to register before new students. New students who get their admissions information complete and are fully accepted will have an opportunity to register before those that are missing transcripts and placement testing. Specific dates will be posted on our website.

7. I received a message when I tried to register that the pre-requisites had not been met; what does that mean?

- a. You have tried to register for a course that requires a pre-requisite. If you have completed the pre-requisite at another college, please have an official transcript mailed as soon as possible so that you can register for the course. If you have not completed the pre-requisite for the course, you will not be allowed to register for this course. If this message is an error, you need to contact your advisor by calling 252-638-7200.

8. I received a message when I tried to register that the co- requisites had not been met; what does that mean?

- a. You have tried to register for a course that requires a co-requisite. There is another course that must be taken at the same time as the one you are trying to register for. Please register for both of the courses at the same time.

9. How do I know if financial aid will cover my classes?

- a. WebAdvisor does not replace the relationship that students should have with their advisor. It is very important to communicate with you advisor to ensure that you are taking the correct classes. The financial aid office is available at 252-638-7216 to answer specific questions.