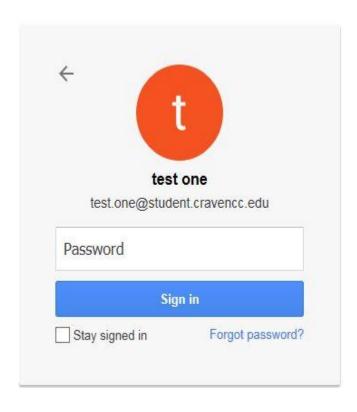
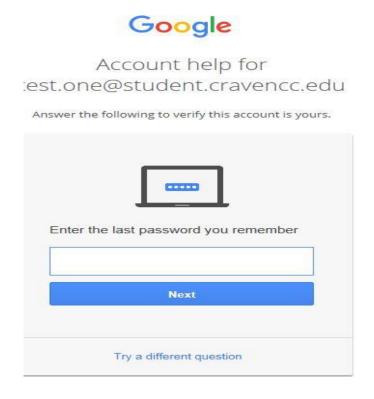
## **GMAIL FORGOT PASSWORD SELF RECOVERY**





Please contact your domain IT administrator for assistance. Learn more

Sign in with a different account

Go to: <a href="http://gmail.student.cravencc.edu">http://gmail.student.cravencc.edu</a>

Enter your UserName and @student.cravencc.edu.

Click on "Forgot password?"

Click on "try a different question"

You will get this message if you have not entered a recovery phone or email address upon initial login. You will have to contact The person who normally resets your college student gmail password.

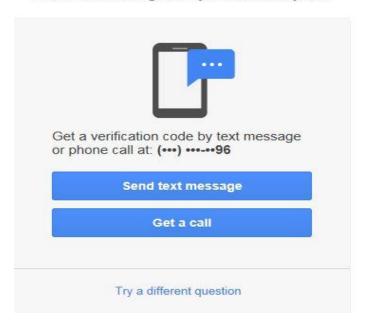
If you have a recovery email or phone number go to next slide.

## **GMAIL FORGOT PASSWORD SELF RECOVERY**



## Account help for test.one@student.cravencc.edu

Answer the following to verify this account is yours.



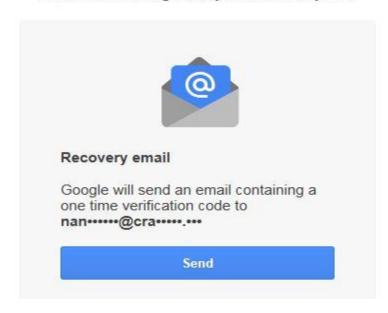
If you set up a recovery phone:

Click send text message to get new password.



## Account help for user.two@student.cravencc.edu

Answer the following to verify this account is yours.



If you set up a recovery email address:

Click send to get new password.