

# STUDENT GRIEVANCE POLICY - BP 3.8

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*Legal Authority: NCGS 115D-20*

*Approval: April 19, 2011*

*Revision:*

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## **Student Grievance Policy**

The Board authorizes the College to address student grievances in a way that promotes fairness and equitable treatment of all students according to their rights and responsibilities. The President shall implement an appropriate system for addressing and resolving student grievances. Any resulting procedures should include following.

### Scope

A grievance is a student allegation that a College action or decision has an undue negative effect on the student at the College. This procedure does not apply to course grades or other college policies that reference student appeal procedures.

### Student Right to Review

A student may request a review of a College decision or action alleged to have an undue negative effect on the student at College.

### Procedure

The College's procedure for dealing with student grievances shall include the opportunity for informal mediation and resolution as well as a formal hearing as established by the President.

### Timeliness

A grievance should be presented within a reasonable period after the instance giving rise to the grievance occurs. The President may establish deadlines for reporting consistent with this Policy. The College shall address grievances as soon as practicable.

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