

**Degree Requirements**

For more information contact:

First Stop @ 252-638-7205 [admissions@cravencc.edu](mailto:admissions@cravencc.edu)

Bob Husson @ 252-638-7349 [hussomb@cravencc.edu](mailto:hussomb@cravencc.edu)

Annette Walker @ 252-638-7407 [walkera@cravencc.edu](mailto:walkera@cravencc.edu)



## IT SUPPORT & SERVICES: A25590D

**Required Courses** 71 credit hours

**Suggested Full-Time Schedule:** The following suggested schedule is based on full-time enrollment.

**Part-Time Students:** Begin with ACA 111, CIS-110 and CTI-120. Continue with sequence of required courses. General education courses may be taken at any time.

### First Semester (Fall – Year 1)

Course	Credit Hours	Title	Notes
ACA 111	1	College Student Success	
CIS 110	3	Intro to Computers	
CTI 110	3	Web, Programing & DB Foundation	
CTI 120	3	Network & Security Foundation	
ENG 111	3	Writing & Inquiry	
NOS 110	3	Operating System Concepts	
<b>Total:</b> 16 Credit Hours			

### Second Semester (Spring – Year 1)

Course	Credit Hours	Title	Notes
CTS 120	3	Hardware/Software Support	
CTS 130	3	Spreadsheet	
CTS 250	3	User Support & Software Evaluation	
DBA 110	3	Database Concepts	
NOS 230	3	Windows Admin I	
SEC 110	3	Security Concepts	
<b>Total:</b> 18 Credit Hours			

### Third Semester (Summer – Year 1)

Course	Credit Hours	Title	Notes
ENG 114	3	Professional Research & Reporting	
_____	3	Humanities/Fine Arts Elective	
_____	3	Math Elective	
<b>Total:</b> 9 Credit Hours			

### Fourth Semester (Fall – Year 2)

Course	Credit Hours	Title	Notes
CTS 115	3	Info Sys Business Concepts	
CTS 155	3	Tech Support Functions	
CTS 240	3	Project Management	
DBA 120	3	Database Programming	
NET 125	3	Introduction to Networks	
<b>Total:</b> 15 Credit Hours			

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**Fifth Semester (Spring – Year 2)**

Course	Credit Hours	Title	Notes
CTI 240	3	Virtualization Admin I	
CTI 289	3	CTI Capstone Project	
ECO 251	3	Principles of Microeconomics	
WEB 110	3	Internet/Web Fundamentals	
—	1	IT Support/Services Elective	
<b>Total: 13 Credit Hours</b>			

**Electives** Students must select one credit from the following options.

Course	Credit	Title	Course	Credit	Title
BAS 120	3	Intro to Analytics	MKT 223	3	Customer Service
CIS 115	3	Intro to Program and Logic	NET 126	3	Routing Basics
CTI 241	3	Virtualization Admin II	NET 225	3	Routing and Switching I
CTS 260	3	Data Center Trblshooting	NET 226	3	Routing and Switching II
CTS 210	3	Computer Ethics	NOS 120	3	Linux/UNIX Single User
CTS 225	3	Spreadsheet Data Analysis	NOS 125	3	Linux/UNIX Scripting
CTS 287	3	Emerging Technologies	NOS 231	3	Windows Admin II
DBA 125	3	Database Reporting	SEC 160	3	Security Administration I
DBA 221	3	SQL Server DB Prog II	SEC 260	3	Security Administration II
DBA 223	3	MySQL DB Prgm II	WBL 111	1	Work-Based Learning I (10 hr)
DBA 240	3	Database Analysis/Design	WBL 112	2	Work-Based Learning II (20 hr)

**Graduation Requirements**

Minimum cumulative grade point average of 2.0; successful completion of all course requirements and the minimum number of credit hours for the specific degree; minimum of 18 semester hours completed at Craven Community College; submission of graduation application to the Cashiers Office by published deadlines. (See [college catalog](#) for details.)

*For information about graduation requirements, prerequisites and corequisites, please refer to the catalog.*