

INFORMATION TECHNOLOGY: SUPPORT AND SERVICE

Required Courses

(48 credit hours)

The following suggested schedule is based on full-time enrollment. Students may also complete the program through part-time enrollment.

For information about prerequisites and corequisites, please refer to the catalog.

Suggested Full-Time Schedule

First Semester (Fall – Year 1)

12 Credit Hours

Course	Credit Hours	Title	Notes
CIS 110	3	Intro to Computers	
CTI 110	3	Web, Programing & DB Foundation	
NOS 110	3	Operating System Concepts	
CTI 120	3	Network & Security Foundation	
Total: 12			

Second Semester (Spring – Year 1)

12 Credit Hours

Course	Credit Hours	Title	Notes
CTS 120	3	Hardware/Software Support	
CTS 250	3	User Support and Software Evaluation	
NOS 130	3	Windows Single User	
SEC 110	3	Security Concepts	
Total: 12			



Third Semester (Fall – Year 2)

12 Credit Hours

Course	Credit Hours	Title	Notes
CTS 115	3	Info Sys Business Concepts	
CTS 155	3	Tech Support Functions	
CTS 240	3	Project Management	
ENG 111	3	Writing and Inquiry	
Total: 12			

Fifth Semester (Spring – Year 2)

12 Credit Hours

Course	Credit Hours	Title	Notes
CTI 240	3	Virtualization Admin I	
ENG 114	3	Professional Research and Reporting	
_____	6	IT Support and Services Major Elec.	
Total: 12			

Part-Time Students

Begin with CTI 110 and CTI 120. Continue with sequence of required courses. General education courses may be taken at any time, but developmental courses should be taken early.

Graduation Requirements

Minimum cumulative grade point average of 2.0; successful completion of all course requirements and the minimum number of credit hours for the specific degree; minimum of 18 semester hours completed at Craven Community College; submission of graduation application to the Cashiers Office by published deadlines. (See [college catalog](#) for details.)

For More Information

The First Stop

Student Center Room 100
 (252) 638-7205
admissions@cravencc.edu

Dean of Career Programs, Jim Millard

Office: 122A, Bosch & Siemens Advanced Manufacturing Center
 (252) 638-7372
millardj@cravencc.edu