

IT Technical Support: D25590F

Total Semester Hours Required for Associates Degree: 48 Credit Hours

Suggested Full-Time Schedule: The following suggested schedule based on full-time enrollment.

Part-Time Students: Begin with CTI-110 and CTI-120. Continue with sequence of required courses. General education courses may be taken at any time.

Fall Year 1

Complete	Course	Title	Credits	Pre-Req/Notes
	ACA-111	College Student Success	1	
	CIS-110	Intro to Computers	3	ENG-002/P1
	CTI-110	Web, Programming & DB Foundation	3	
	CTI-120	Network & Security Foundation	3	
	ENG-111	Writing and Inquiry	3	ENG-002/P1
	NOS-110	Operating System Concepts	3	ENG-002/P1
TOTAL: 16 CREDIT HOURS				

Spring Year 1

Complete	Course	Title	Credits	Pre-Req/Notes
	CTS-120	Hardware/Software Support	3	
	CTS-155	Tech Support Functions	3	
	DBA-110	Database Concepts	3	CIS 110 OR CTI 110
	NET-125	Intro to Networks	3	MAT-003/P1 & ENG-002/P1
	NOS-230	Windows Admin I	3	NOS-110
	SEC-110	Security Concepts	3	
TOTAL: 18 CREDIT HOURS				

Fall Year 2

Complete	Course	Title	Credits	Pre-Req/Notes
	CTS-115	Info Sys Business Concepts	3	ENG-002/P1
	CTS-130	Spreadsheets	3	CIS-110 OROST-137
	DBA-120	Database Programming	3	CTI-110
	ENG-114	Professional Research & Reporting	3	ENG-111
	-	IT Technical Support Major Elective	2	
TOTAL: 14 CREDIT HOURS				

Electives: Two Credit Hours Required

Course	Title	CR	Pre-Req	Course	Title	CR	Pre-Req
BAS-120	Intro to Analytics	3		NOS-120	Linux Single User	3	NOS-110
CIS-115	Intro to Program & Logic	3	MAT-003/P1	SEC-151	Intro to Protocol Analysis	3	
CTI-240	Virtualization Admin I	3	NOS-110	SEC-160	Secure Administration I	3	
CTS-240	Project Management	3		WEB-140	Web Development Tools	3	CTI-110
CTS-287	Emerging Technologies	3		WEB-210	Web Design	3	CTI-110
DBA-240	Database Analysis/Design	3		WBL-111	Work-Based Learning I (10 hrs)	1	
NET-126	Routing Basics	3	NET-125	WBL-112	Work-Based Learning II (20 hrs)	1	