

## **Post-Secondary Education Complaints by State**

### **ALABAMA**

Alabama Commission on Higher Education  
Telephone: (334) 242-2211  
Fax: (334) 242-0268

State Portal Complaint Agency - <https://ache.edu/AlaPortal.aspx>

### **ALASKA**

Alaska Commission on Postsecondary Education  
Telephone: (907) 465-2962  
Fax: (907) 465-5316

State Portal Complaint Agency - <https://acpe.alaska.gov/ConsumerProtection>

### **ARIZONA**

Arizona State Board Private Postsecondary Education  
Telephone: (602) 542-5709  
Fax: (602) 542-1253

State Portal Complaint Agency - <https://ppse.az.gov/content/student-complaint-procedure>

### **ARKANSAS**

Arkansas Department of Higher Education  
Telephone: (501) 371-2000  
Fax: Unavailable

State Portal Complaint Agency - <https://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>

## **CALIFORNIA**

Bureau for Private Post - Secondary Education

Telephone: (916) 431-6959

Fax: (916) 263-1895

State Portal Complaint Agency - [https://www.bppe.ca.gov/forms\\_pubs/complaint.pdf](https://www.bppe.ca.gov/forms_pubs/complaint.pdf)

## **COLORADO**

Colorado Department of Higher Education

Telephone: (303) 866-2723

Fax: (303) 866-4266

State Portal Complaint Agency - <https://highered.colorado.gov/>

## **CONNECTICUT**

Connecticut Board of Regents for Higher Education

Telephone: (860)947-1801

FAX: Unavailable

State Portal Complaint Agency - <https://www.ct.edu/complaint>

## **DELAWARE**

Delaware Department of Education

Telephone: (302) 735-4000

Fax: (302) 739-4654

State Portal Complaint Agency -

<https://regulations.delaware.gov/register/january2020/final/23%20DE%20Reg%20557%2001-01-20.htm>

## **FLORIDA**

Florida Department of Education

Telephone: (850) 245-0505

Fax: (850) 245-9667

State Portal Complaint Agency - <http://www.fldoe.org/policy/cie/file-a-complaint.shtml>

## **GEORGIA**

Nonpublic Postsecondary Education Commission

Telephone: 770-414-3300

Fax: 770-414-3309

State Portal Complaint Agency - <https://gnpec.georgia.gov/student-resources/student-complaints>

## **HAWAII**

Department of Commerce and Consumer Affairs

Telephone: (808) 933-0910

Fax: (808) 933-8845

State Portal Complaint Agency - <http://cca.hawaii.gov/hpeap/student-complaint-process/>

## **IDAHO**

Idaho Board of Education

Telephone: (208) 334-2270

Fax: (208) 334-2632

State Portal Complaint Agency - <https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

## **ILLINOIS**

Illinois Board of Higher Education

Telephone: (217) 782-2551

Fax: (317) 233-4219

State Portal Complaint Agency - <http://complaints.ibhe.org/>

## **INDIANA**

Indiana Commission on Proprietary Education

Telephone: (317) 232-1320

Fax: (317) 233-4219

State Portal Complaint Agency - <https://www.in.gov/che/2744.htm>

## **IOWA**

Iowa College Student Aid Commission

Telephone: (515) 725-3400

Fax: (515) 725-3401

State Portal Complaint Agency - <https://www.iowacollegeaid.gov/StudentComplaintForm>

## **KANSAS**

Kansas Board of Regents

Telephone: (785) 296-4917

Fax: (785) 296-7052

State Portal Complaint Agency - [https://www.kansasregents.org/students/university\\_student\\_complaints](https://www.kansasregents.org/students/university_student_complaints)

## **KENTUCKY**

Kentucky Council on Postsecondary Education

Telephone: (502) 573-1555

Fax: (502) 573-1535

State Portal Complaint Agency - [http://cpe.ky.gov/campuses/consumer\\_complaint.html](http://cpe.ky.gov/campuses/consumer_complaint.html)

## **LOUISIANA**

Louisiana Board of Regents  
Telephone: (225) 342-4253  
Fax: (225) 342-9318

State Portal Complaint Agency - <https://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Process.pdf>

## **MAINE**

Maine Department of Education  
Telephone: (207) 624-6600  
Fax: (207) 624-6700

State Portal Complaint Agency - <https://www.maine.gov/doe/search/node?keys=STUDENT+COMPLAINTS>

## **MARYLAND**

Maryland Higher Education Commission  
Telephone: (410) 260-4500  
Fax: (800) 974-0203

State Portal Complaint Agency - <https://www.maryland.gov/pages/search.aspx?q=STUDENT%20COMPLAINTS&site=ugglyla9k1c>

## **MASSACHUSETTS**

Massachusetts Board of Higher Education  
Telephone: (617) 994-6950  
Fax: (617) 727-0955

State Portal Complaint Agency - <https://www.mass.edu/forstufam/complaints/complaints.asp>

## **MICHIGAN**

Dept. of Energy, Labor & Economic Growth  
Telephone: (517) 373-1820  
Fax: (517) 373-2129

State Portal Complaint Agency - <https://search.michigan.gov/AppBuilder/search?ctx=MDE&q=STUDENT%20COMPLAINTS>

## **MINNESOTA**

Minnesota Office of Higher Education  
Telephone: (651) 642-0567  
Fax: (651) 642-0675

State Portal Complaint Agency - <http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

## **MISSISSIPPI**

Mississippi Commission on College Accreditation  
Telephone: (601) 432-6198  
Fax: (601) 432-6225

State Portal Complaint Agency - <http://www.sbcjc.cc.ms.us/pdfs/pg/PSComplaintForm.pdf>

## **MISSOURI**

Missouri Department of Higher Education  
Telephone: (573) 751-2361  
Fax: (573) 751-6635

State Portal Complaint Agency - <https://dhewd.mo.gov/policies/documents/GrievanceProcedureforthegeneralpublic.pdf>

## **MONTANA**

Montana University System, Board of Regents

Telephone: (406) 444-6570

Email: [emorrison@montana.edu](mailto:emorrison@montana.edu)

State Portal Complaint Agency - <https://www.mus.edu/MUS-Statement-of-Complaint-Process.html>

## **NEBRASKA**

Coordinating Commission for Postsecondary Education

Telephone: (702) 486-7330

Fax: (702) 486-7340

State Portal Complaint Agency - <https://ccpe.nebraska.gov/student-complaint-form>

## **NEVADA**

Nevada Commission on Postsecondary Education

Telephone: (702) 486-7330

Fax: (702) 486-7340

State Portal Complaint Agency - [https://nshe.nevada.edu/wp-content/uploads/Academic-Affairs/SARA\\_Complaint\\_Resolution\\_Form\\_Rev\\_Protected.pdf](https://nshe.nevada.edu/wp-content/uploads/Academic-Affairs/SARA_Complaint_Resolution_Form_Rev_Protected.pdf)

## **NEW HAMPSHIRE**

New Hampshire Postsecondary Education Commission

Telephone: (603) 271-3494

Fax: Unavailable

State Portal Complaint Agency - <https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

## **NEW JERSEY**

New Jersey Commission on Higher Education

Telephone: Telephone: (609) 588-3226

Email: [nj\\_che@che.state.nj.us](mailto:nj_che@che.state.nj.us)

State Portal Complaint Agency -

<https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

## **NEW MEXICO**

New Mexico Higher Education Department

Telephone: (505) 476-8400

Fax: (505) 476-8453

State Portal Complaint Agency - <https://www.oregon.gov/ode/about-us/Pages/Complaints.aspx>

## **NEW YORK**

Office of College and University Evaluation

Telephone: (518) 474-2593

Fax: (518) 486-2779

State Portal Complaint Agency - <http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university>

## **NORTH CAROLINA**

University of North Carolina System Office

Telephone: (919) 962-4550

Fax: Unavailable

State Portal Complaint Agency - <https://www.northcarolina.edu/post-secondary-education-complaints/>

## **NORTH DAKOTA**

North Dakota State Board for Career & Technical Education

Telephone: (701) 328-3180

Fax: (701) 328-1255

State Portal Complaint Agency -

<https://www.nd.gov/dpi/sites/www/files/documents/SFN%20Forms/SFN9461.pdf>

## **OHIO**

Ohio State Board of Career Colleges and Schools

Telephone: (614) 466-2752

Fax: (614) 466-2219

State Portal Complaint Agency -

<https://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

## **OKLAHOMA**

Ohio State Board of Career Colleges and Schools

Telephone: (614) 466-2752

Fax: (614) 466-2219

State Portal Complaint Agency - <https://www.okhighered.org/resources/Student-Complaint-Form/>

## **OREGON**

Department of Education-Private & Career Schools Office

Telephone: (503) 947-5600

Fax: (503)-378-5156

State Portal Complaint Agency - <https://www.oregon.gov/ode/about-us/Pages/Complaints.aspx>

## **PENNSYLVANIA**

Pennsylvania Department of Education, Division of Program Services

Telephone: (717) 783-6137

Fax: (717) 783-6139

State Portal Complaint Agency -

<https://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Colleges%20and%20Universities/Higher%20Education%20Complaint%20Form.pdf>

## **RHODE ISLAND**

Rhode Island Board of Governors for Higher Education

Telephone: (401) 456-6008

Fax: Unavailable

State Portal Complaint Agency -

<http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf>

## **SOUTH CAROLINA**

South Carolina Commission on Higher Education

Telephone: (803) 737-2260

Fax: (803) 737-2297

State Portal Complaint Agency -

[https://www.che.sc.gov/Portals/0/CHE\\_Docs/academicaffairs/license/Complaint\\_Procedures\\_and\\_Form.pdf](https://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf)

## **SOUTH DAKOTA**

South Dakota Board of Regents

Telephone: (605) 773-3215

Fax: Unavailable

State Portal Complaint Agency - <https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx>

## **TENNESSEE**

Tennessee Higher Education Commission

Telephone: (615) 741-3605

Fax: (615) 741-6230

State Portal Complaint Agency - <https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html>

## **TEXAS**

Texas Higher Education Coordinating Board

Telephone: (512) 427-6101

Fax: Unavailable

State Portal Complaint Agency - <http://reportcenter.highered.texas.gov/agency-publication/blank-forms-templates/student-complaints-form/>

## **UTAH**

Utah Division of Consumer Protection

Telephone: (801) 530-6601

Fax: (801) 530-6001

State Portal Complaint Agency - <https://dcp.utah.gov/complaints/index.html>

## **VERMONT**

Vermont State Board of Education

Telephone: (802) 828-3135

Fax: Unavailable

State Portal Complaint Agency - <https://education.vermont.gov/student-support/vermont-special-education/resources-for-families/dispute-resolution>

## **WASHINGTON**

Washington Student Achievement Council

Telephone: (360) 753-7869

Fax: Unavailable

State Portal Complaint Agency - <https://wsac.wa.gov/student-complaints>

## **VIRGINIA**

State Council of Higher Education for Virginia

Telephone: (804) 371-2285

Fax: (804) 225-2604

State Portal Complaint Agency - <https://www.schev.edu/index/students-and-parents/resources/student-complaints>

## **WASHINGTON DC**

Washington DC – Education Licensure Commission

Telephone: (202) 442-4343

Fax: Unavailable

State Portal Complaint Agency - <https://osse.dc.gov/service/office-dispute-resolution-odr>

## **WEST VIRGINIA**

West Virginia Higher Education Policy Commission

Telephone: (304) 558-4016

Fax: Unavailable

State Portal Complaint Agency - <https://wvde.us/how-to-file-a-grievance/>

## **WISCONSIN**

Wisconsin Educational Approval Board

Telephone: (518) 474-2593

Fax: (608) 264-8477

State Portal Complaint Agency - <https://www.wisconsin.edu/student-complaints/>

## **WYOMING**

Wyoming Department of Education

Telephone: (307) 777-5712

Fax: Unavailable

State Portal Complaint Agency - <https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/>

## **NC POST – SECONDARY EDUCATION**

North Carolina Post–Secondary Education

Phone: (919) 962-4558

Email: [studentcomplaint@northcarolina.edu](mailto:studentcomplaint@northcarolina.edu)

State Portal Complaint Agency - <https://www.northcarolina.edu/post-secondary-education-complaints/>

**NOTE:** This list includes contact information for all 50 states and the District of Columbia. It should not be construed as informative of which agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorneys General Offices, will accept complaints regardless of whether an institution is required to be licensed in that state.