

WELCOME TO CRAVEN



CRAVEN

COMMUNITY COLLEGE



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Congratulations! You're a Craven CC Panther now, and ready to take your next steps as a college student. Use the information and checklist in this brochure to get you started on the path to success.

Let's start with three important items: your Panther ID, Craven CC email, and Student ID number. You received this information in an email with the subject line: "Craven CC Student Account Access." If you did not receive this email, contact your Admissions Specialist immediately.

Panther ID: _____

Craven CC Email: _____

Student ID Number: _____



Be sure to keep this information somewhere safe!





STUDENT CHECKLIST

CREATE YOUR PASSWORD

It's time to set up your password and gain access to your student Microsoft accounts. Our Microsoft Password Reset Portal ensures that students can establish or reset their passwords securely, with no risk to their personal data. Moreover, all users must utilize MultiFactor Authentication (MFA) for an added layer of account security.

For the most up-to-date instructions on setting up your password, please visit cravencc.edu/welcome and click on "Create Your Password" in the Student Checklist.

The password you create can be used to log in to Office 365, Self-Service, Moodle, and Outlook



ACCESS PANTHER PORTAL

Panther Portal is your online hub to access important college sites including Moodle, student email, Self-Service, and a variety of other important tools. You can also register for classes, check grades, view the Student Handbook, access financial aid info, and make payments all in one location.

► Visit CravenCC.edu

- Click "Attending Craven" in the top right
- Click "Panther Portal"
- Sign in with student email and password you created

NEW STUDENT ORIENTATION

First-year and transfer students should attend New Student Orientation prior to registering for classes. This in-person or virtual session gives you a head start in making meaningful connections and introduces you to resources that will assist you with meeting your academic and personal goals.

Access more information and register online at CravenCC.edu/NSO



FINANCIAL AID & SCHOLARSHIPS

You can eliminate up to 100% of your tuition costs by applying for financial aid and scholarships online at CravenCC.edu/FinancialAid.

Financial Aid: Submit the Free Application for Federal Student Aid (FAFSA) by visiting studentaid.gov, clicking “Apply for Aid,” and then “Complete the FAFSA Form”

Scholarships: Apply for more than 90 scholarships with one application! Learn more and fill out the application at CravenCC.edu/Scholarships.

It's important to select the correct FAFSA based on when you plan to attend



REGISTER FOR CLASSES

Get help with course selection, registration, and discuss which career path might be right for you by meeting with an academic advisor. To speak with an advisor, choose one of the following:

- ▷ Visit Advising Services and meet an advisor – no appointment is required, but expect delays during peak registration times
 - Visit Barker Hall on the New Bern Campus
 - Visit Redd Building on the Havelock Campus
- ▷ Email advise@cravencc.edu
- ▷ Call 252-638-1279 and ask for Advising

PAY FOR CLASSES

You must pay for your classes by the payment deadline to remain active and enrolled. Craven CC offers a variety of ways to pay. Visit CravenCC.edu/PaymentInformation for details on payment methods, plans, and financial aid.

Need help with the North Carolina Residency Determination? Call 844-319-3640 or visit ncresidency.cfnc.org



GET YOUR PANTHER ID CARD

Bring your class schedule and a government-issued picture ID to Student Services to obtain your Panther ID card. Student Services is located on the first floor of Barker Hall on the New Bern campus and the Redd Building on the Havelock campus.

GET YOUR BOOKS & SUPPLIES

While most learning materials are available digitally through BibliU, you may need to purchase physical textbooks and supplies for certain classes. Those items, as well as the latest Craven gear, are available at the campus bookstore, located at the New Bern Campus on the first floor of Bate Hall. Don't forget that our bookstore accepts financial aid!

Visit the bookstore and make purchases online at CravenCC.edu/Bookstore



SET UP BANKMOBILE ACCOUNT

Be prepared for any refunds that may come your way by setting up a BankMobile account at refundselection.com, or visit the Cashier's Office for additional information. The Cashier's Office is located in Barker Hall on the New Bern campus and the Redd Building on the Havelock campus.

SIGN UP FOR SAFETY ALERTS

Your safety is our priority! Sign up today for Rave Alerts to receive immediate text, email, and/or phone notifications about college delays, closures, and campus threats. Then, download our Craven Safe app to access important information, maps, emergency assistance, and more.

Find additional information and sign up at CravenCC.edu/Rave



WE'RE HERE TO HELP

As a Craven CC student, you have access to a variety of resources, professional staff, and opportunities to help you succeed in college and life.

ACADEMIC SUPPORT CENTER

CravenCC.edu/ASC

- One-on-one tutoring sessions
- Online tutoring sessions
- Soft skills development
- Study groups
- Assistance with writing, research, and communicating with your instructors and advisors
- Preparation for placement test(s)

GODWIN MEMORIAL LIBRARY

CravenCC.edu/Library

- Non-fiction and fiction books (including graphic novels and comics)
- Audiobooks, e-books, and DVDs
- Access to computers, laptops, VR headsets, printer, copier, 3-D printer
- Research coaching and instruction
- Study rooms and spaces for groups and individuals

DISABILITY SERVICES

CravenCC.edu/ADA

If you have a disability (i.e. physical, mental, learning, vision, or hearing) that may affect your academic progress, Disability Services can help you succeed in your classes by offering individualized accommodations, including:

- Extended time for tests
- Alternate testing locations
- Assistance for temporary disabilities

MILITARY RESOURCES

CravenCC.edu/Military-Resources

- Find opportunities available to active duty, veterans, and military dependents
- Navigate your benefits to help cover tuition and other costs
- Receive specialized advising and program opportunities
- Determine available options for your specific situation

CAMPUS SECURITY

CravenCC.edu/Campus-Security

Our Campus Security Officers, School Resource Officers, and Craven County Sheriff's Deputies provide:

- 24/7 in-person and camera surveillance
- Access to buildings and classrooms
- First aid for medical emergencies
- Safe escorts if needed
- Lost and found services

CAMPUS LIFE

CravenCC.edu/CampusLife

Enjoy your college experience beyond the scope of classrooms, textbooks, and computer screens and make lifelong friends through:

- New learning experiences that double as personal and professional development
- Involvement with clubs, organizations, Student Government Association, or Hurst Student Ambassadors



SCAN THE QR CODE FOR A DIGITAL VERSION OF THE STUDENT CHECKLIST AND ADDITIONAL RESOURCES TO GET YOU STARTED.

YOU CAN ALSO VISIT
[CRAVENCC.EDU/WELCOME](https://CravenCC.edu/WELCOME)

DIGITAL TOOLS FOR STUDENT SUCCESS



PANTHER PORTAL

Your online hub to view upcoming events and access important college sites, including the Student Handbook and all links in this brochure. You can also access all student resources below through Panther Portal.



CRAVEN CC EMAIL

Use your student email for communication with the college and your instructors. Check your email daily!

ACCESS THROUGH PANTHER PORTAL



MOODLE

Access Moodle on a regular basis to view your courses, complete assignments, and check your grades.

ACCESS THROUGH PANTHER PORTAL



SELF-SERVICE

View your academic profile, program evaluation, make payments, access financial aid documents, register for classes, and more.

ACCESS THROUGH PANTHER PORTAL



STUDENT HELP DESK

Get in-person and virtual support for computer and software troubleshooting, Office 365 installation, Wi-Fi connections, and accessing the above accounts.

HELP.CRAVENCC.EDU • HELPDESK@CRAVENCC.EDU • 252-638-7212

Connect with us
@CravenCC



CRAVEN

COMMUNITY COLLEGE

CravenCC.edu

New Bern Campus

(252) 638-7200
800 College Ct.
New Bern, NC 28562

Havelock Campus

(252) 444-6005
305 Cunningham Blvd.
Havelock, NC 28532