

Post-Secondary Education Complaints by State

ALABAMA

Alabama Commission on Higher Education
Telephone: (334) 242-2211
Fax: (334) 242-0268

State Portal Complaint Agency - <https://www.ache.edu/wp-content/Sara/StudentComp.pdf>

ALASKA

Alaska Commission on Postsecondary Education
Telephone: (907) 465-2962
Fax: (907) 465-5316

State Portal Complaint Agency - <https://acpe.alaska.gov/ConsumerProtection>

ARIZONA

Arizona State Board Private Postsecondary Education
Telephone: (602) 542-5709
Fax: (602) 542-1253

State Portal Complaint Agency - <https://ppse.az.gov/content/student-complaint-procedure>

ARKANSAS

Arkansas Department of Higher Education
Telephone: (501) 371-2000
Fax: Unavailable

State Portal Complaint Agency - <https://adhe.edu/students-parents/student-grievance-form>

CALIFORNIA

Bureau for Private Post - Secondary Education

Telephone: (916) 431-6959

Fax: (916) 263-1895

State Portal Complaint Agency - https://www.bppe.ca.gov/forms_pubs/complaint.pdf

COLORADO

Colorado Department of Higher Education

Telephone: (303) 866-2723

Fax: (303) 866-4266

State Portal Complaint Agency - <https://highered.colorado.gov/>

CONNECTICUT

Connecticut Board of Regents for Higher Education

Telephone: (860)947-1801

FAX: Unavailable

State Portal Complaint Agency - <https://www.ct.edu/complaint>

DELAWARE

Delaware Department of Education

Telephone: (302) 735-4000

Fax: (302) 739-4654

State Portal Complaint Agency -

<https://regulations.delaware.gov/register/january2020/final/23%20DE%20Reg%20557%2001-01-20.htm>

FLORIDA

Florida Department of Education

Telephone: (850) 245-0505

Fax: (850) 245-9667

State Portal Complaint Agency - <https://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/concerns-complaints.stml>

GEORGIA

Nonpublic Postsecondary Education Commission

Telephone: 770-414-3300

Fax: 770-414-3309

State Portal Complaint Agency - <https://gnpec.georgia.gov/student-resources/student-complaints>

HAWAII

Department of Commerce and Consumer Affairs

Telephone: (808) 933-0910

Fax: (808) 933-8845

State Portal Complaint Agency - <http://cca.hawaii.gov/hpeap/student-complaint-process/>

IDAHO

Idaho Board of Education

Telephone: (208) 334-2270

Fax: (208) 334-2632

State Portal Complaint Agency - <https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

ILLINOIS

Illinois Board of Higher Education
Telephone: (217) 782-2551
Fax: (317) 233-4219

State Portal Complaint Agency - <http://complaints.ibhe.org/>

INDIANA

Indiana Commission on Proprietary Education
Telephone: (317) 232-1320
Fax: (317) 233-4219

State Portal Complaint Agency - <https://www.in.gov/che/2744.htm>

IOWA

Iowa College Student Aid Commission
Telephone: (515) 725-3400
Fax: (515) 725-3401

State Portal Complaint Agency - <https://www.iowacollegeaid.gov/StudentComplaintForm>

KANSAS

Kansas Board of Regents
Telephone: (785) 296-4917
Fax: (785) 296-7052

State Portal Complaint Agency - https://www.kansasregents.org/students/university_student_complaints

KENTUCKY

Kentucky Council on Postsecondary Education
Telephone: (502) 573-1555
Fax: (502) 573-1535

State Portal Complaint Agency - http://cpe.ky.gov/campuses/consumer_complaint.html

LOUISIANA

Louisiana Board of Regents
Telephone: (225) 342-4253
Fax: (225) 342-9318

State Portal Complaint Agency - <https://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Process.pdf>

MAINE

Maine Department of Education
Telephone: (207) 624-6600
Fax: (207) 624-6700

State Portal Complaint Agency - <https://www.maine.gov/doe/search/node?keys=STUDENT+COMPLAINTS>

MARYLAND

Maryland Higher Education Commission
Telephone: (410) 260-4500
Fax: (800) 974-0203

State Portal Complaint Agency - <https://www.maryland.gov/pages/search.aspx?q=STUDENT%20COMPLAINTS&site=ugglyla9k1c>

MASSACHUSETTS

Massachusetts Board of Higher Education
Telephone: (617) 994-6950
Fax: (617) 727-0955

State Portal Complaint Agency - <https://www.mass.edu/forstufam/complaints/complaints.asp>

MICHIGAN

Dept. of Energy, Labor & Economic Growth
Telephone: (517) 373-1820
Fax: (517) 373-2129

State Portal Complaint Agency -

<https://search.michigan.gov/AppBuilder/search?ctx=MDE&q=STUDENT%20COMPLAINTS>

MINNESOTA

Minnesota Office of Higher Education
Telephone: (651) 642-0567
Fax: (651) 642-0675

State Portal Complaint Agency - <http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

MISSISSIPPI

Mississippi Commission on College Accreditation
Telephone: (601) 432-6198
Fax: (601) 432-6225

State Portal Complaint Agency - <http://www.sbcjc.cc.ms.us/pdfs/pg/PSComplaintForm.pdf>

MISSOURI

Missouri Department of Higher Education
Telephone: (573) 751-2361
Fax: (573) 751-6635

State Portal Complaint Agency -

<https://dhewd.mo.gov/policies/documents/GrievanceProcedurefortheGeneralPublic.pdf>

MONTANA

Montana University System, Board of Regents

Telephone: (406) 444-6570

Email: emorrison@montana.edu

State Portal Complaint Agency - <https://www.mus.edu/MUS-Statement-of-Complaint-Process.html>

NEBRASKA

Coordinating Commission for Postsecondary Education

Telephone: (702) 486-7330

Fax: (702) 486-7340

State Portal Complaint Agency - <https://ccpe.nebraska.gov/student-complaint-form>

NEVADA

Nevada Commission on Postsecondary Education

Telephone: (702) 486-7330

Fax: (702) 486-7340

State Portal Complaint Agency - https://nshe.nevada.edu/wp-content/uploads/Academic-Affairs/SARA_Complaint_Resolution_Form_Rev_Protected.pdf

NEW HAMPSHIRE

New Hampshire Postsecondary Education Commission

Telephone: (603) 271-3494

Fax: Unavailable

State Portal Complaint Agency - <https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

NEW JERSEY

New Jersey Commission on Higher Education

Telephone: Telephone: (609) 588-3226

Email: nj_che@che.state.nj.us

State Portal Complaint Agency -

<https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

NEW MEXICO

New Mexico Higher Education Department

Telephone: (505) 476-8400

Fax: (505) 476-8453

State Portal Complaint Agency - <https://www.oregon.gov/ode/about-us/Pages/Complaints.aspx>

NEW YORK

Office of College and University Evaluation

Telephone: (518) 474-2593

Fax: (518) 486-2779

State Portal Complaint Agency - <http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university>

NORTH CAROLINA

University of North Carolina System Office

Telephone: (919) 962-4550

Fax: Unavailable

State Portal Complaint Agency - <https://www.northcarolina.edu/post-secondary-education-complaints/>

NORTH DAKOTA

North Dakota State Board for Career & Technical Education

Telephone: (701) 328-3180

Fax: (701) 328-1255

State Portal Complaint Agency -

<https://www.nd.gov/dpi/sites/www/files/documents/SFN%20Forms/SFN9461.pdf>

OHIO

Ohio State Board of Career Colleges and Schools

Telephone: (614) 466-2752

Fax: (614) 466-2219

State Portal Complaint Agency -

<https://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

OKLAHOMA

Ohio State Board of Career Colleges and Schools

Telephone: (614) 466-2752

Fax: (614) 466-2219

State Portal Complaint Agency - <https://www.okhighered.org/resources/Student-Complaint-Form/>

OREGON

Department of Education-Private & Career Schools Office

Telephone: (503) 947-5600

Fax: (503)-378-5156

State Portal Complaint Agency - <https://www.oregon.gov/ode/about-us/Pages/Complaints.aspx>

PENNSYLVANIA

Pennsylvania Department of Education, Division of Program Services

Telephone: (717) 783-6137

Fax: (717) 783-6139

State Portal Complaint Agency -

<https://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Colleges%20and%20Universities/Higher%20Education%20Complaint%20Form.pdf>

RHODE ISLAND

Rhode Island Board of Governors for Higher Education

Telephone: (401) 456-6008

Fax: Unavailable

State Portal Complaint Agency -

<http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf>

SOUTH CAROLINA

South Carolina Commission on Higher Education

Telephone: (803) 737-2260

Fax: (803) 737-2297

State Portal Complaint Agency -

https://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf

SOUTH DAKOTA

South Dakota Board of Regents

Telephone: (605) 773-3215

Fax: Unavailable

State Portal Complaint Agency - <https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx>

TENNESSEE

Tennessee Higher Education Commission

Telephone: (615) 741-3605

Fax: (615) 741-6230

State Portal Complaint Agency - <https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html>

TEXAS

Texas Higher Education Coordinating Board

Telephone: (512) 427-6101

Fax: Unavailable

State Portal Complaint Agency - <http://reportcenter.highered.texas.gov/agency-publication/blank-forms-templates/student-complaints-form/>

UTAH

Utah Division of Consumer Protection

Telephone: (801) 530-6601

Fax: (801) 530-6001

State Portal Complaint Agency - <https://dcp.utah.gov/complaints/index.html>

VERMONT

Vermont State Board of Education

Telephone: (802) 828-3135

Fax: Unavailable

State Portal Complaint Agency - <https://education.vermont.gov/student-support/vermont-special-education/resources-for-families/dispute-resolution>

WASHINGTON

Washington Student Achievement Council

Telephone: (360) 753-7869

Fax: Unavailable

State Portal Complaint Agency - <https://wsac.wa.gov/student-complaints>

VIRGINIA

State Council of Higher Education for Virginia

Telephone: (804) 371-2285

Fax: (804) 225-2604

State Portal Complaint Agency - <https://www.schev.edu/index/students-and-parents/resources/student-complaints>

WASHINGTON DC

Washington DC – Education Licensure Commission

Telephone: (202) 442-4343

Fax: Unavailable

State Portal Complaint Agency - <https://osse.dc.gov/service/office-dispute-resolution-odr>

WEST VIRGINIA

West Virginia Higher Education Policy Commission

Telephone: (304) 558-4016

Fax: Unavailable

State Portal Complaint Agency - <https://wvde.us/how-to-file-a-grievance/>

WISCONSIN

Wisconsin Educational Approval Board

Telephone: (518) 474-2593

Fax: (608) 264-8477

State Portal Complaint Agency - <https://www.wisconsin.edu/student-complaints/>

WYOMING

Wyoming Department of Education

Telephone: (307) 777-5712

Fax: Unavailable

State Portal Complaint Agency - <https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/>

NC POST – SECONDARY EDUCATION

North Carolina Post–Secondary Education

Phone: (919) 962-4558

Email: studentcomplaint@northcarolina.edu

State Portal Complaint Agency - <https://www.northcarolina.edu/post-secondary-education-complaints/>

NOTE: This list includes contact information for all 50 states and the District of Columbia. It should not be construed as informative of which agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorneys General Offices, will accept complaints regardless of whether an institution is required to be licensed in that state.